

Public Activities Involving Staff or Students**SCHOOL PERSONNEL--COMPLAINTS**

The Board places trust in its employees and desires to support their actions in such a manner that employees are freed from unnecessary, spiteful, or negative criticism and complaints.

Administrative channels that parents should follow in raising questions and complaints about practices and policies in the individual schools should be, first, to arrange a conference with the teacher through the school office. Next, if necessary, conferences may be arranged with the school principal, the area superintendent and then the central administrative staff member responsible for the area of operation concerned.

Board members who receive questions and complaints from parents about school problems will encourage the parents to take these matters to the school where the children are enrolled, talking personally with the teacher and then with the principal and then following the administrative channels as necessary.

If the Board member feels that the complaint is sufficiently substantial or persistent, the matter should be referred to the Superintendent of Schools for study and appropriate action. If a parent has exhausted the administrative channels and is dissatisfied with the action that has been taken, the parent may appeal to the School Board.

Specific Authority: 230.22(2) F.S.

Law Implemented, Interpreted, or Made Specific: 230.23(17) F.S.

History: THE SCHOOL BOARD OF DADE COUNTY, FLORIDA

Repromulgated: 12-11-74